

2013 Commonwealth Fund International Health Policy Survey

Absolute columns in parenthesis()

Add'l allocated columns for use are: 31/01-49/80 (2401-3920)

3/01.8 (161.8) case_id
19921.12080 text_start

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 700: INTRODUCTION & SCREENER
SECTION 900: OVERALL VIEWS OF THE HEALTH CARE SYSTEM
SECTION 1100: ACCESS & PRIMARY CARE
SECTION 1200: USE OF SPECIALISTS
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER
SECTION 1400: HEALTH CARE COVERAGE
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS
SECTION 1600: PRESCRIPTION DRUG USE
SECTION 1650: DENTAL CARE
SECTION 1700: MEDICAL ERRORS
SECTION 1800: HEALTH STATUS
SECTION 1900: PREVENTIVE CARE
SECTION 2000: DEMOGRAPHICS

SECTION 700: INTRODUCTION AND SCREENER**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]****BASE: ALL RESPONDENTS**

PN- INSERT “,and the” AFTER THE SPECIFIC PARTNER NAME FOR ALL COUNTRIES EXCEPT FOR US AND NZ (Q600 =1-2, 4, 6-11).

PN: INSERT ‘the’ for US and UK (Q.600=4,5)

Good morning/ afternoon/ evening, my name is _____. I am calling on behalf of the [IF AUS (Q600=1 AND Q.601=1), DISPLAY Q605=1; IF CANADA (Q600=2), DISPLAY Q605=2; IF UK (Q600=4), DISPLAY (Q605=XX); IF GERMANY (Q600=6), DISPLAY (Q605=XX), IF NETH (Q600=7), DISPLAY (Q605=XX), IF FRANCE (Q600=8), DISPLAY (Q605=10 and 14); IF NOR (Q600=9), DISPLAY (Q605=XX); IF SWE (Q600=10), DISPLAY (Q605=XX); IF SWITZ (Q600=11), DISPLAY Q605=XX)] (, and the) Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.)

(New)

BASE: LANDLINE SAMPLE

SC1. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

21/04	1	Already on phone	CONTINUE
(1604)	2	Brought to phone	CONTINUE
	3	No adult 18 or older at home now	SET UP CALLBACK
	4	No adult 18 or older in household	THANK & TERM. RECORD AS TQSC1
	9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC1

BASE: READ IF Q.SC-1 = 2.

PN- INSERT “,and the” AFTER THE SPECIFIC PARTNER NAME FOR ALL COUNTRIES EXCEPT FOR US AND NZ (Q600 =1-2, 4, 6-11).

PN: INSERT ‘the’ for US and UK (Q.600=4,5)

Good morning/ afternoon/ evening, my name is _____. I am calling on behalf of the [IF AUS (Q600=1 AND Q.601=1), DISPLAY Q605=1; IF CANADA (Q600=2), DISPLAY Q605=2; IF UK (Q600=4), DISPLAY (Q605=XX); IF GERMANY (Q600=6), DISPLAY (Q605=XX), IF NETH (Q600=7), DISPLAY (Q605=XX), IF FRANCE (Q600=8), DISPLAY (Q605=10 and 14); IF NOR (Q600=9), DISPLAY (Q605=XX); IF SWE (Q600=10), DISPLAY (Q605=XX); IF SWITZ (Q600=11), DISPLAY Q605=XX)] (, and the) Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.)



(New)

BASE: Q.SC-1 = 1 OR 2

SC2. To determine who we should speak with, could you please tell me how many adults age 18 or older currently live in this house or apartment, including yourself [(IF NZ (Q600=3) ADD: “,including borders”]?

21/05.2 (1605.2)

_____ (VALID 1-97)

DD (DO NOT READ) Don't know

GO TO Q.SC3c

RR (DO NOT READ) Refused

GO TO Q.SC3c

(New)

BASE: IF Q.SC2 = 2

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9)

SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult who is already on the phone.)

21/18
(1618)

1 Already on phone

GO TO INTRO3

2 Brought to phone

GO TO Q.SC4

3 Not at home now

SET UP CALLBACK

9 (DO NOT READ) Refused

THANK & TERM. RECORD AS RQSC3a

(New)

BASE: IF Q.SC2 = 3

P.N. – RANDOMLY SELECT YOUNGEST ADULT/OLDEST ADULT/ADULT WHOSE AGE IS IN THE MIDDLE

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9)

SC3b. May I please speak with the (youngest adult/oldest adult/adult whose age is in the middle)?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult who is already on the phone.)

21/30
(1630)

1 Already on phone

GO TO INTRO3

2 Brought to phone

GO TO Q.SC4

3 Not at home now

SET UP CALLBACK

9 (DO NOT READ) Refused

THANK & TERM. RECORD AS RQSC3b

(New)

BASE: IF Q.SC2 = 4+, DD, RR

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT

(P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9)

SC3c. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult who is already on the phone.)

21/42
(1642)

1 Already on phone

GO TO INTRO3

2 Brought to phone

GO TO Q.SC4

3 Not at home now

SET UP CALLBACK

9 (DO NOT READ) Refused

THANK & TERM. RECORD AS RQSC3c

(New)

BASE: IF Q.SC3a OR Q.SC3b OR Q.SC3c = 2

PN- INSERT “,and the” AFTER THE SPECIFIC PARTNER NAME FOR ALL COUNTRIES EXCEPT FOR US AND NZ (Q600 =1-2, 4, 6-11).

PN: INSERT ‘the’ for US and UK (Q.600=4,5)



SC4. Good morning/ afternoon/ evening, my name is _____. I am calling on behalf of the [IF AUS (Q600=1 AND Q.601=1), DISPLAY Q605=1; IF CANADA (Q600=2), DISPLAY Q605=2; IF UK (Q600=4), DISPLAY (Q605=XX); IF GERMANY (Q600=6), DISPLAY (Q605=XX), IF NETH (Q600=7), DISPLAY (Q605=XX), IF FRANCE (Q600=8), DISPLAY (Q605=10 and 14); IF NOR (Q600=9), DISPLAY (Q605=XX); IF SWE (Q600=10), DISPLAY (Q605=XX); IF SWITZ (Q600=11), DISPLAY Q605=XX)] (, and the) Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.

21/43 1 Agreed to interview GO TO INTRO3
(1643) 9 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4

INTRO3

BASE: READ ITEM IN PARENS IF SC-2=1 OR SC3a=1 or SC3b=1 OR SC3c=1

(Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, US, FR (Q600=2,5,8), DISPLAY: "This interview may be recorded for training and quality control purposes."]).

BASE: SHOW IF NECESSARY NOTES IF SC3a=2 or SC3b=2 OR SC3c=2)

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

(New)

BASE: CELL SAMPLE (Q.650=2)

CP-1. Could you please tell me if you are 18 or older?

21/44 1 Under 18 THANK & TERM. RECORD AS TCP-1
(1644) 2 18 or older GO TO CP_2
9 (DO NOT READ) REFUSED THANK & TERM. RECORD AS RCP-1

(New)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE)

BASE: CELL SAMPLE AND 18+ (CP-1=2)

CP_2:

(INTERVIEWER: ONLY IF RESPONDENT ASKS ABOUT INCENTIVE: At the end of the survey, we would like to send you \$5 in appreciation of your time.)

Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

21/45 1 Not driving GO TO Q.CP_3 text and then Q.710
(1645) 2 Driving SET UP CALL BACK
3 (DO NOT READ) This is NOT a cell phone THANK & TERM. RECORD AS
TQCP_1
9 (DO NOT READ) Refused THANK & TERM. RECORD AS
RQCP_1



BASE: IF CP_2=1

CP_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, US, FR (Q600=2,5,8), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

(IHP 2010 Q710 – MODIFIED new code '9997' and range allows for 18+ respondents only)

BASE: ALL

Q710. First, what is your year of birth?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1963)

(INTERVIEWER: IF GREATER THAN 1995, ASK TO SPEAK WITH SOMEONE WHO IS 18 OR OVER, AND RESTART. IF UNABLE TO INTERVIEW A RESPONDENT 18 YEARS OR OLDER, TRY TO SCHEDULE A CALLBACK)

21/46.4(1646.4)

INSERT YEAR OF BIRTH _____ (RANGE 1905-1995)

9997 (DO NOT READ) Year of birth is greater than 1995

9998 (DO NOT READ) Don't Know

9999 (DO NOT READ) Refused

PN: - If 9997 is selected and Cell Phone sample, Thank & Term GEN-IN AS CODE 6 UNDER Q.730.

If 9997 is selected and Landline sample, go to disposition screen and set up callback with adult in HH.



(IHP 2010 Q715 – MODIFIED range allows for 18+ respondents only)

BASE: Q710 = 1905-1995)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

21/50.3(1650.3)

[RANGE 18 -108]

(AGE = 2013 **MINUS** 'year provided')

(IHP 2010 Q720 – MODIFIED range allows for 18+ respondents only)

BASE: Q710 = 1905-1995)

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

21/53	2	18-24	(1995-1989)
(1653)	3	25-34	(1988-1979)
	4	35-49	(1978-1964)
	5	50-64	(1963-1949)
	6	65+	(1948-1905)
	9	Decline to answer	(9998, 9999)

[PN: IF AGE 18 OR OLDER (Q720 = 2-6), ASK Q725. OTHERWISE SKIP TO Q730.]

FRANCE ONLY (Q600= 8) IPSOS SPECIFIC VARIABLE FOR AGE

Recode age – quotas

18 à 24 ans
25 à 34 ans
35 à 44 ans
45 à 59 ans
60 ans et plus

(IHP 2010 Q725)

BASE: AGE 18+ 'Q720 = 2-6'

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

21/54	1	Male
(1654)	2	Female



(New)

BASE: AGE 18+ FROM SWITZERLAND 'Q720 = 2-6' AND Q600=11

Q726. (RESPONDENT LANGUAGE)

(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- | | | |
|--------|---|---------|
| 21/55 | 1 | French |
| (1655) | 2 | Italian |
| | 3 | German |

QPRO THROUGH QPC2 --- FRANCE ONLY (Q600= 8) IPSOS SPECIFIC VARIABLES FOR • HEAD OF HOUSEHOLD OCCUPATION

QPRO – Head of the household

Etes vous...

- 1 Le chef de famille
- 2 La maîtresse de Maison
- 3 Une autre personne du foyer

QPR1- Respondent occupation

Exercez-vous actuellement une activité ?

LES CONGES DE MATERNITE, CONGES PARENTAUX ET CONGES MALADIES SONT A CODER EN OUI

- 1 Oui
- 2 Non, est chômeur
- 3 Non, est retraité
- 4 Non, est invalide
- 5 Non, est à la recherche d'un premier emploi
- 6 Non, est ménagère ou sans profession
- 7 Non, est étudiant ou lycéen
- 8 Non, autre inactive

QPR2 –Respondent occupation (open-ended question)

Quelle est votre profession ?

CODER NR SI NON RENSEIGNE DANS LA LISTE

La réponse peut être NR

(base):

- 1 - abatteur de bestiaux;66
- 2 - abatteur de carrieres;66
- ETC ...

QPC1 – Current head of the household occupation

Le chef de famille exerce-t-il actuellement une activité ?

IES CONGES DE MATERNITE, CONGES PARENTAUX ET CONGES MALADIES SONT A CODER EN OUI

- 1 Oui
- 2 Non, est chômeur
- 3 Non, est retraité
- 4 Non, est invalide
- 5 Non, est à la recherche d'un premier emploi
- 6 Non, est ménagère ou sans profession
- 7 Non, est étudiant ou lycéen
- 8 Non, autre inactif

QPC2- Past head of the household occupation

Quelle était la profession du chef de famille ?

CODER NR SI NON RENSEIGNE DANS LA LISTE



La réponse peut être NR

(base):

- 1 - abatteur de bestiaux;66
- 2 - abatteur de carrieres;66
- 3 - abbe;44
- Etc...

(IHP 2010 Q730)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 18+ (Q720=2-6), GET CODE 1. ALL OTHERS GET CODE 6.]

21/56	1	QUALIFIED	ASK Q740
(1656)	6	NOT QUALIFIED (AGE)	THANK AND TERM
	9	REFUSED AGE	

(IHP 2010 Q740)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

(THE FOLLOWING COUNTS ARE NOT HARD QUOTAS, THESE ARE ONLY EXPECTED FINAL COUNTS TO KEEP TRACK OF)

Q740. QUOTA SET – BEHIND THE SCENES

30/04.2	01	AUSTRALIA NOT-NSW (Q600=1 AND Q730=1)	(COUNT=700)
(2324.2)		(20% CELL MAIN / 25% CELL FOR NSW)	
		AUSTRALIA NSW (Q600=1 AND Q601=1 AND Q730=1)	(COUNT=1500)
	02	CANADA (Q600=2 AND Q730=1)	(refer to targets table)
	03	NEW ZEALAND (Q600=3 AND Q730=1)	(COUNT=1000)
	04	UK (Q600=4 AND Q730=1)	(COUNT=1500)
	05	US (Q600=5 AND Q730=1)	(COUNT=2000 – 35% cell phone)
	06	GERMANY (Q600=6 AND Q730=1)	(COUNT=800-1000)
	07	NETHERLANDS (Q600=7 AND Q730=1)	(COUNT=1000)
	08	FRANCE (Q600=8 AND Q730=1)	(COUNT=TBD)
	09	NORWAY (Q600=9 AND Q730=1)	(COUNT=1000)
	10	SWEDEN (Q600=10 AND Q730=1)	(COUNT=TBD)
	11	SWITZERLAND (Q600=11 AND Q730=1)	(COUNT=1500)
		TOTAL COMPLETES = TBD	

(IHP 2010 Q742)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA

30/06	1	ENGLAND (Q630=26-34 AND Q730=1)
(2326)	2	SCOTLAND (Q630=36 AND Q730=1)
	3	WALES (Q630=35 AND Q730=1)
	4	NORTHERN IRELAND (Q630=37 AND Q730=1)
	5	NSW (Q630=1 AND Q730=1)
	6	NON-NSW (Q630=2-8 AND Q730=1)
	7	ALL OTHERS

(IHP 2010 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)



- [P.N. - Code as '7' if sample info is unavailable for Australia
- Code as 'Missing' if other country]

30/07	1	Major cities	(Q612=1 AND Q730=1)
(2327)	2	Inner regional	(Q612=2 AND Q730=1)
	3	Outer regional	(Q612=3 AND Q730=1)
	4	Remote	(Q612=4 AND Q730=1)
	5	Very Remote	(Q612=5 AND Q730=1)
	7	Not Available For This Country/TheseCountries	

(IHP 2010 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

- [P.N. - Code as '7' if sample info is unavailable for Canada
- Code as 'Missing' if other country]

21/57	1	Quebec	(Q630=13 AND Q730=1)
(1657)	2	All other provinces	(Q630=9-12, 14-21 AND Q730=1)
	7	Not Available For This Country/TheseCountries	

(Q745 – deleted 120312- quota check question)

(Q747 – deleted 120312- quota check question)

(Q749 – deleted 120312- quota check question)

(Q755 – deleted 120312- quota check question)

(Q98 – deleted 120312- of screener disposition status of respondent)

(Q99 – deleted 120312- ORIGINAL Q99- screener qualification)

(NEW)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

21/58(1658) 1 Qualified 2 Not Qualified

(New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC AoA –oAo. 'A' BEING A LETTER FROM ALPHABET AND 'o' BEING ANY DIGIT.

D-Z2. What is your postal code?

21/59.6 (1659.6) _ _ _ _
999999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 6 digit postal code? (INSERT POSTAL CODE)

21/65	1	Yes	(CONTINUE)
(1665)	2	No	(RE-ASK D-Z2)

(New)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS IN CANADA WHO REFUSED ZIPCODE OR ALL LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS

MISSING (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND Q750= 7) OR (Q650=2 AND D-Z2=RR)])

D-Z3. What province is this household located in?



21/66.2	01	Newfoundland and Labrador
(1666.2)	02	Prince Edward Island
	03	Nova Scotia
	04	New Brunswick
	05	Quebec
	06	Ontario
	07	Manitoba
	08	Saskatchewan
	09	Alberta
	10	British Columbia
	11	Yukon Territory
	12	Northwest Territories
	13	Nunavut
	RR	(DO NOT READ) Refused

(New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

21/68.2(1668.2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador	(code 01)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island	(code 02)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia	(code 03)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick	(code 04)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec	(code 05)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario	(code 06)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba	(code 07)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan	(code 08)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta	(code 09)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia	(code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon	(code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'XoE or 'XoG' = Northwest Territories	
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'XoB' or 'XoC' = Nunavut	(code 13)

**IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7)

OR

IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 01)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 02)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 03)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 04)
IF D-Z3 = 5 PROVINCE = Quebec	(code 05)
IF D-Z3 = 6 PROVINCE = Ontario	(code 06)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 07)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 08)
IF D-Z3 = 9 PROVINCE = Alberta	(code 09)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)



SECTION 900: OVERALL VIEWS OF THE HEALTH CARE SYSTEM

(Q905– moved to follow Q. 1731)

(Q911– deleted 122112, then added for Canada only on 021313)

SECTION 1100: ACCESS & PRIMARY CARE

(IHP 2010 Q1105/Q1106 – MODIFIED ‘only item A1’)

(Referred to as Q1105 in client questionnaire and as Q1106 in 2010 dataset)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

(Item A4– New 2013 – deleted 122112)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1106. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

[RANDOMIZE ITEMS A1- A3]

- 22/10 (1690) A1. Had a medical problem but did not [IF UK (Q600=4), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost
- 22/11 (1691) A2. Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
- 22/12 (1692) A3. Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,5,8,9,11), DISPLAY: “fill” IF NZ, UK, GER, NETH, SWE (Q600=3,4,6,7,10), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q1106A1”, “Q1106A2”...and “Q1106An”)



(IHP 2010 Q1110 – MODIFIED - code “7” is different)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1110. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,6,7,8,9,11), DISPLAY: “emergency department”; IF UK (Q600=4), DISPLAY: “Accident and Emergency Department.”; IF US, SWE (Q600=5,10), DISPLAY: “emergency room.”]. Did you get an appointment...?
(INTERVIEWER: READ LIST)

- 22/13
(1693)
- 1 On the same day
 - 2 The next day
 - 3 In 2 to 5 days
 - 4 In 6 to 7 days
 - 5 In 8 to 14 days
 - 6 After more than two weeks
 - 7 Or were you never able to get an appointment
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1115)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, SWITZ, NOR (Q600=1,2,3,6,7,8,9,11), DISPLAY “emergency department?”; IF UK, (Q600=4), DISPLAY: “Accident and Emergency Department?”; IF US, SWE (Q600=5,10), DISPLAY: “emergency room?”] Is it...?
(INTERVIEWER: READ LIST)

- 22/14
(1694)
- 1 Very easy
 - 2 Somewhat easy
 - 3 Somewhat difficult
 - 4 Very difficult
 - 6 (DO NOT READ) Never needed care in the evenings, weekends, or holidays
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



(IHP 2010 Q1125/Q1126 – MODIFIED – leading question text for items A2 and A3 is slightly different than question text leading item A1)

(Referred to as Q1125 in client questionnaire and as Q1126 in 2010 dataset)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

(Translation for FRANCE -- question text slightly modified per 2013's IPSOS review)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1126. Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT 1st ITEM]?

Again thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT NEXT ITEM]?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- 22/15 (1695) A1. Test results or medical records were not available at the time of your scheduled medical care appointment
- 22/16 (1696) A2. You received conflicting information from different doctors or health care professionals
- 22/17 (1697) A3. Doctors ordered a medical test that you felt was unnecessary because the test had already been done

(IHP 2011 Q905 – MODIFIED - interviewer note to probe was removed)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1130. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2, 8, 6, 10,11, 5), DISPLAY: Is there one doctor you usually go to for your medical care?

[IF AUS, NETH, NZ, NOR, UK (Q600=1,7, 3, 9, 4), DISPLAY: Is there one GP you usually go to for your medical care?]

- 22/18 (1698) 1 Yes, have a regular doctor/GP
- 2 (DO NOT READ) Yes, but have more than one regular doctor/GP
- 3 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2011 Q910)

BASE: IF NO REGULAR DOCTOR, NOT SURE OR DECLINE TO ANSWER (Q1130=3,D,R)

Q1132. Is there one doctor's group, health center, or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1, 2, 8, 6, 7, 9, 3, 11),
DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=4), DISPLAY: Please do not include the hospital Accident and
Emergency Department.

(INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP
practice]

[IF SWE, US (Q600=10, 5), DISPLAY: Please do not include the hospital
emergency room].

- | | | |
|-----------------|---|---------------------------------|
| 22/19
(1699) | 1 | Yes |
| | 2 | No |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2011 Q915)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135. REGULAR DOCTOR OR PLACE [P.N. - DOES NOT APPEAR ON SCREEN]

- | | | | |
|-----------------|---|-----------------------|-----------------------------|
| 22/20
(1700) | 1 | HAS REGULAR DOCTOR/GP | (Q1130=1,2) |
| | 2 | HAS REGULAR PLACE | (Q1130=3,D,R & Q1132=1) |
| | 3 | NO REGULAR DOC/PLACE | (Q1130=3,D,R & Q1132=2,D,R) |

(IHP 2010 Q1140)

(Translation for FRANCE -- question text slightly modified per 2013's IPSOS review)

(Translation for Canadian French – If Q1135=2 slightly revised per 2013's Mike B review)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1140. How long have you been [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11
& Q1135= 1), DISPLAY: “seeing this doctor”, IF AUS, NZ, UK, NETH, NOR
(Q600=1,3,4,7,9 & Q1135= 1), DISPLAY: “seeing this GP”, IF Q1135= 2,
DISPLAY: “going to this place”] for your medical care?

(INTERVIEWER: READ LIST)

- | | | |
|-----------------|---|---------------------------------|
| 22/21
(1701) | 1 | Less than 1 year |
| | 2 | 1 to less than 3 years |
| | 3 | 3 to less than 5 years |
| | 4 | 5 years or more |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |



(Q1145– deleted 122112, then added for Canada only on 021313)

(IHP 2010 Q1145)

(Canadian French translation slightly modified per Mike B's feedback)

BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2) AND HAS REG PLACE/DOCTOR AND (Q1135=1,2)

Q1145. Aside from a doctor, is there a nurse or other clinical staff who is regularly involved with your health care – for example, who discusses test results, treatment plans or advises you on your health?

- 22/22 (1702)
- | | |
|---|---------------------------------|
| 1 | Yes |
| 2 | No |
| 8 | (DO NOT READ) Not Sure |
| 9 | (DO NOT READ) Decline to Answer |

(Q1147– deleted 122112)

(IHP 2011 Q935 - MODIFIED)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2, 8, 6, 10, 11, 5), DISPLAY: When you call your regular doctor's office with a medical concern during regular practice hours, how often do you get an answer that same day?]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,7,3,9,4) DISPLAY: When you call your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(READ LIST)

- 22/23 (1703)
- | | |
|---|---|
| 1 | Always |
| 2 | Often |
| 3 | Sometimes |
| 4 | Rarely or never |
| 5 | (DO NOT READ) Never tried to contact by telephone |
| 9 | (DO NOT READ) Decline to answer |

(New)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1159. Has someone at your [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10, 11) DISPLAY: "regular doctor practice" IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9) DISPLAY: "GP practice"] told you that you can email them if you have a medical concern?

- 22/24 (1704)
- | | |
|---|---------------------------------|
| 1 | Yes |
| 2 | No |
| 8 | (DO NOT READ) Don't know |
| 9 | (DO NOT READ) Decline to answer |



(IHP 2010 Q1160- MODIFIED)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1160. In the last two years, have you emailed your [IFCAN, US, GER, FR, SWE, SWITZ
(Q600=2,5,6,8,10, 11) DISPLAY: "regular doctor practice" IF AUS, NZ, UK, NETH,
NOR (Q600=1,3,4,7,9) DISPLAY: "GP practice" with a medical question?

- 22/25 1 Yes
(1705) 2 No
 7 (DO NOT READ) I don't have email or computer
 8 (DO NOT READ) Don't know
 9 (DO NOT READ) Decline to answer

(Q1163- deleted 122112, then added for Canada only on 021313)

(New)

**BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2) AND HAS REG
PLACE/DOCTOR AND (Q1135=1,2)**

Q1163. Does your regular place of care make your laboratory or other test results easily available for you to see – for
example, by mail, email or online?

- 22/26 1 Yes
(1706) 2 No
 8 (DO NOT READ) Not Sure
 9 (DO NOT READ) Decline to Answer



(IHP 2010 Q1165/Q1166 –MODIFIED ‘item A2 got removed’)
 (Item A2 2013 is equal to item A3 2010)
 (Item A3 2013 is equal to item A4 2010)
 (Item A4 2013 is equal to item A5 2010)
 (Referred to as Q1165 in client questionnaire and as Q1166 in 2010 dataset)
 (Items A1, A3, A4, A5 referred to as items 1, 3, 4, 5 in client questionnaire)
 (Translation for FRANCE -- word “votre” added before “professionnel”; ITEM A1 also slightly modified; per 2013’s IPSOS review)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1166. [IF CAN, US, GER, FR, SWE, SWITZ, (Q600=2,5,6,8,10,11 & Q1135= 1), DISPLAY: “When you need care or treatment, how often does your regular doctor or medical staff you see”; IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1) DISPLAY: “When you need care or treatment, how often does your GP or medical staff you see”; IF Q1135=2 DISPLAY: “When you need care or treatment, how often does the doctor or medical staff you see”]... ?

(INTERVIEWER: READ LIST)

Would you say it is... ?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (DO NOT READ) Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

[RANDOMIZE]

- 22/37(1717) A1. Know important information about your medical history
 22/38(1718) A2. Spend enough time with you
 22/39(1719) A3. Involve you as much as you want to be in decisions about your care and treatment
 22/40(1720) A4. Explain things in a way that is easy to understand

(IHP 2010 Q - MODIFIED with an additional interviewer note, wording partially revised, code 5 is different, and code 6 removed)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

(PN: please note that codes for “not applicable” and “Never see other doctors/place” have values of ‘5’ and ‘6’, respectively)

Q1170. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: How often does your regular doctor or someone in your doctor 's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

(INTERVIEWER: READ LIST)

- 22/41
(1721)
- 1 Always
 - 2 Often
 - 3 Sometimes



- 4 Rarely or never
- 5 (DO NOT READ) Never see other doctors/place or needed coordination
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1190 – MODIFIED includes an additional response code ‘7’)

(Translation for FRANCE -- question text slightly modified per 2013’s IPSOS review)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1190. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your regular doctor’s practice or clinic?]

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your GP’s practice or clinic?]

(INTERVIEWER: READ LIST)

- 22/42
(1722)
- 1 Excellent
 - 2 Very good
 - 3 Good
 - 4 Fair
 - 5 Poor
 - 7 (DO NOT READ) Have not received medical care in the past year
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



SECTION 1200: USE OF SPECIALISTS

(IHP 2010 Q1210 – MODIFIED for Netherlands: replaced mental health care with neurology since mental healthcare is primary care and these are not medical specialists.)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1210. Have you seen or needed to see any specialist doctors [IF AUS, NZ, UK, GER, (Q600=1,3,4,6), ADD “(or consultants)”] in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or mental health.

- | | | |
|--------|---|---------------------------------|
| 22/53 | 1 | Yes |
| (1733) | 2 | No |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q1220/Q1221/Q1222/Q1223/Q1224/Q1225 – MODIFIED includes an additional response option ‘5’ and does not include the word “doctor” as part of the question text)
(Referred to as Q1220 in client questionnaire and as Q1222/Q1223/Q1224/Q1225 in 2010 dataset)
(Items 1 – 5 referred to as items Q1222 - Q1226 in client questionnaire, code 97 referred to as Q1221)

(Response options 97 and 5 referred to as Q1221 and Q1226, respectively, in client questionnaire)

(Translation for FRANCE – interviewer note text slightly modified per 2013’s IPSOS review)

(P.N: In the SPSS this should be split up into 5 variables: Q1220, Q1222, Q1223, Q1224, Q1225)

(P.N.- Create a “Q1220C” variables which stands for “continuous variable”. This should be a variable in “days” with all 98s made into a single DD code, and all 99s into a single RR code as part of the same variable)

(P.N.- Additionally, “Q1220T” will be a categorical variable, ranges yet to be defined)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

(PN – codes 97 and 5 should NOT be set-up as multiple choice)

Q1220. After you were advised to see or decided to see a specialist [IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD “(or consultant)”], how many days, weeks or months did you have to wait for an appointment?

(INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about most recent time.)

(SELECT ALL THAT APPLY)

- | | | | |
|--------|---|--|-------------------|
| 22/54 | 1 | Days __ [RANGE 0-20, 98 Not sure, 99 Decline to Answer] -- | PN- Q1222 in SPSS |
| (1734) | 2 | Weeks __ [RANGE 0-10, 98 Not sure, 99 Decline to Answer] -- | PN- Q1223 in SPSS |
| | 3 | Months __ [RANGE 0-11, 98 Not sure, 99 Decline to Answer] -- | PN- Q1224 in SPSS |
| | 4 | Years __ [RANGE: 0-8, 98 Not sure, 99 Decline to Answer] - | PN- Q1225 in SPSS |
| | 5 | (DO NOT READ) Never tried to get an appointment | |
| | 7 | (DO NOT READ) No waiting period | |
| | 8 | (DO NOT READ) Not sure | |
| | 9 | (DO NOT READ) Decline to answer | |

- | | | |
|---------|----------|--------|
| 22/55.2 | (1735.2) | Days |
| 22/57.2 | (1737.2) | Weeks |
| 22/59.2 | (1739.2) | Months |
| 22/61.2 | (1741.2) | Years |



(IHP 2010 Q1260/Q1261 – MODIFIED item A1 only with phrase “or test results” moved from the end of the statement to show up after the word “information”)

(Referred to as Q1225 in client questionnaire)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

(Translation in German-Switzerland for question text and items A1 and A2 slightly modified to include “Facharzt oder“ per Markus W. Feedback.)

(Translation for FRANCE – ITEM ‘A1’ slightly modified per 2013’s IPSOS review)

BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)

Q1226 In the past two years, have you experienced the following when seeing a specialist [IF AUS, NZ, UK, GER(Q600=1,3,4,6) ADD “(or consultant)”]?:

- 1 Yes
- 2 No
- 3 (DO NOT READ) Never saw a specialist/consultant
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

22/63 (1743) A1. The specialist [IF AUS, NZ, UK GER, (Q600=1,3,4,6) ADD “(or consultant)”] did not have basic medical information or test results from [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: “your regular doctor”, IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: “your GP”] [IF (Q1135=2), DISPLAY: “the place you usually go for medical care”] about the reason for your visit.

22/64 (1744) A2. After you saw the specialist [IF AUS, NZ, UK, GER(Q600=1,3,4,6) ADD “(or consultant)”], your [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: “regular doctor” IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: “GP”] [IF (Q1135=2), DISPLAY: “doctor”] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD “(or consultant)”]

(IHP 2010 Q1215 – MODIFIED with an additional interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1230. Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

(INTERVIEWER: If asked whether to count their regular doctor/GP, say yes.)

22/65.2(1745.2)

_____ [RANGE 0-96]

97 (DO NOT READ) More than one doctor but doesn’t know exact number

DD (DO NOT READ) Not sure

RR (DO NOT READ) Decline to answer



SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER

(IHP 2010 Q1305)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1305. Have you needed non-emergency or elective surgery in the past 2 years?

(INTERVIEWER: IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as hip replacement or cataract removal.)

- 22/77 1 Yes
- (1757) 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1310/Q1311/Q1312/Q1313/Q1314/Q1315)

(Referred to as Q1310 in client questionnaire and as Q1312/Q1313/Q1314/Q1315 in 2010 dataset)

(P.N.- Create a "Q1310C" variables which stands for "continuous variable". This should be a variable in "days" with all 98s made into a single DD code, and all 99s into a single RR code as part of the same variable)

(P.N.- Additionally, "Q1310T" will be a categorical variable, ranges yet to be defined)

(Items 1 – 4 referred to as items Q1312 – Q1315 in client questionnaire, code 97 referred to as Q1311)

(Response option 97 referred to as Q1311 in client questionnaire)

BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)

Q1310. After you were advised you needed surgery, how many days, weeks or months did you have to wait for the non-emergency or elective surgery?

(INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

(PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

(SELECT ALL THAT APPLY)

- 22/78 1 Days __ [RANGE 0-20, 98 Not sure, 99 Decline to Answer] PN- Q1312 in
- (1758) 2 Weeks __ [RANGE 0-10, 98 Not sure, 99 Decline to Answer] PN- Q1313 in SPSS
- 3 Months __ [RANGE 0-11, 98 Not sure, 99 Decline to Answer] PN- Q1314 in SPSS
- 4 Years __ [RANGE: 0-8, 98 Not sure, 99 Decline to Answer] PN- Q1315 in SPSS
- 7 (DO NOT READ) No waiting period
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

SPSS

- 22/79.2 (1759.2) Days
- 23/01.2 (1761.2) Weeks
- 23/03.2 (1763.2) Months
- 23/05.2 (1765.2) Years



(IHP 2010 Q1320)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1320. Have you been admitted to the hospital overnight in the past 2 years?

- 23/07
(1767)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1330 – same as in 2010)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1330. When you left the hospital, did someone discuss with you the purpose of taking each of your medications?

- 23/08
(1768)
- 1 Yes
 - 2 No
 - 3 (DO NOT READ) Not taking any medications
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1335 – MODIFIED with word “visits” replaced with the word “care” and additional response option ‘3’)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1335. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

- 23/09
(1769)
- 1 Yes
 - 2 No
 - 3 (DO NOT CARE) Not applicable – did not need follow up care
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1340 – same as in 2010)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1340. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

- 23/10
(1770)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1345)

(Translation for FRANCE – question text slightly modified per 2013’s IPSOS review)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1320=1 AND Q1135=1,2)

Q1345 After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

- 23/11
(1771)
- 1 Yes
 - 2 No
 - 3 (DO NOT READ) I did not see a/my doctor/GP after leaving the hospital
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1350 - MODIFIED)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1350. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8,9,11) DISPLAY: “How many times have you used a hospital emergency department for your own medical care in the past 2 years?” IF UK (Q600=4), DISPLAY: “How many times have you used a hospital Accident and



Emergency Department for your own medical care in the past 2 years?"; IF US, SWE (Q600=5,10), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"]

- 23/12.2(1772.2) _____ [RANGE 0-96]
 97 (DO NOT READ) More than once but doesn't know exact number
 DD (DO NOT READ) Not sure
 RR (DO NOT READ) Decline to answer

(IHP 2010 Q1360)

(Translation for FRANCE – question text slightly modified per 2013's IPSOS review)

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)

Q1360. The last time you went to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ, (Q600=1,2,3,6,7,8,9,11), DISPLAY: "emergency department", IF UK (Q600=4), DISPLAY: "Accident and Emergency Department", IF US, SWE (Q600=5,10), DISPLAY: "emergency room"] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

- 23/14 1 Yes
 (1774) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

(Q1393– deleted 122112)

(Q1395– deleted 122112)



(IHP 2010 Q1355)

(Netherlands translation -- Per MF the following was added as part of qn text "Hiermee bedoelen we alleen de EHBO of spoedeisende hulp en niet de huisartsenpost.")

(Translation for FRANCE --interviewer note text slightly modified per 2013's IPSOS review)

BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)

Q1355. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8, 9,11) DISPLAY:

"The last time you went to the hospital emergency department, how long did you wait before being treated?"

IF UK (Q600=4), DISPLAY: "The last time you went to the hospital Accident and Emergency Department, how long did you wait before being treated?"

IF US, SWE (Q600=5,10), DISPLAY: "The last time you went to the hospital emergency room, how long did you wait before being treated?"]

(INTERVIEWER: DO NOT READ LIST)

(INTERVIEWER: PROBE FOR BEST ESTIMATE IF UNSURE.)

23/15.10(1775.10)

- | | | |
|--------|---|--|
| 23/15 | 1 | Less than 30 minutes |
| (1775) | 2 | 30 minutes to less than 1 hour |
| | 3 | 1 to less than 2 hours |
| | 4 | 2 to less than 3 hours |
| | 5 | 3 to less than 4 hours |
| | 6 | 4 to less than 5 hours |
| | 7 | 5 to less than 8 hours |
| | 8 | 8 hours or more |
| | 9 | (DO NOT READ) Never treated/Left without being treated |
| 23/24 | 8 | (DO NOT READ) Not sure |
| (1784) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q1385)

BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2) AND HAS REG PLACE/DOCTOR AND HAS USED ER IN PAST 2 YEARS AND WAS TREATED (Q1135=1,2 AND Q1350=1-97 AND Q1355=1-8, DD, RR)

Q1385. After your visit in the hospital emergency department did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you had received in the hospital emergency department?

- | | | |
|--------|---|---|
| 23/25 | 1 | Yes |
| (1785) | 2 | No |
| | 3 | (DO NOT READ) Did not see regular doctor after ER |
| | 8 | (DO NOT READ) Not Sure |
| | 9 | (DO NOT READ) Decline to Answer |



SECTION 1400: HEALTH CARE COVERAGE*(IHP 2010 Q1405)***BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1, 2, 3, 8 AND Q99=1)**

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 23/36
(1796)
- 1 Yes, have private insurance
 - 2 No, do not have private insurance
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1410)***BASE: FRANCE (Q600=8 AND Q99=1)**

Q1410. Are you under a plan where the whole of your health costs are covered by the national insurance fund because you have a chronic illness?

- 23/37
(1797)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1415 –Modified ‘codes 2,3,4,5 are different, all else is the same’)***BASE: GERMANY (Q600=6 AND Q99=1)**

Q1415. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 23/38
(1798)
- 1 Social or statutory health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance
 - 2 Social or statutory insurance and also supplementary private insurance
 - 3 Private comprehensive insurance
 - 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
 - 5 No health insurance or other form of coverage in case of illness
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1420)***BASE: UNITED KINGDOM OR NORWAY (Q600=4, 9 AND Q99=1)**

Q1420. In addition to the National Health Service, are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs or dental.)

- 23/39
(1799)
- 1 Yes, have private insurance
 - 2 No, do not have private insurance
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



(IHP 2010 Q1425– MODIFIED interviewer note is slightly different)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 23/40
(1800)
- 1 Yes, have additional insurance package
 - 2 No, do not have additional insurance package
 - 3 No, do not have an insurance package at all
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(New)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1427. What is the amount of annual excess that you have to pay yourself?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 23/41
(1801)
- 1 €0
 - 2 €100
 - 3 €200
 - 4 €300
 - 5 €400
 - 6 €500
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1430)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1430. What type of personal health insurance (compulsory basic insurance) do you have? (INTERVIEWER: READ LIST.)

- 23/42
(1802)
- 1 General health insurance with deductible
 - 2 Bonus insurance
 - 3 HMO insurance
 - 4 Family GP model
 - 5 Insurance model with telephone consultation prior to every visit to the doctor’s (telephone model)
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2011 Q1560)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1433. In addition to your compulsory basic insurance, are you currently covered by an additional health care insurance package that you, your family, an employer or an association pays for?

(INTERVIEWER: ONLY IF NEEDED: “This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.”)

- 23/43
(1803)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1435)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1435. What is the amount of your annual excess that you have to pay yourself?



(INTERVIEWER: READ LIST.)

- 23/44
(1804)
- 1 CHF 300
 - 2 500
 - 3 1000
 - 4 1500
 - 5 2000
 - 6 2500
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1437)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1437. In the past 3 years, have your medical bills (for basic health insurance) been higher than the amount of your annual excess that you have to pay yourself?
(INTERVIEWER: READ LIST.)

- 23/45
(1805)
- 1 Not at all
 - 2 One time
 - 3 2 or more times
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1445/Q1446 – MODIFID ‘code A4 is different’)

(Referred to as Q1445 in client questionnaire)

(Items A1 – A5 referred to as items 1-5 in client questionnaire)

BASE: US (Q600=5 AND Q99=1)

ASK ITEM ‘A4’ ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R

ASK ITEM ‘A5’ ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R and A4=2,D,R

Q1446. Now, I’d like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not.

P.N.- SHOW IF NECESSARY NOTE FOR ITEM A1 ONLY

(IF NECESSARY – MILITARY INSURANCE SHOULD BE PUT INTO “OTHER” UNDER ITEM A5 CODE 1)

- 1 Covered
- 2 Not covered
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

- 23/46(1806) A1. Health insurance through your or someone else’s employer or union
- 23/47(1807) A2. Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people
- 23/48(1808) A3. Medicaid or any other state medical assistance plan for those with lower incomes
- 23/49(1809) A4. Health insurance plan that you bought on your own
- 23/50(1810) A5. Health insurance from some other source

(IHP 2010 Q1450)

BASE: US AND INSURED ((Q600=5 AND (Q1446=1 FOR ANY A1-A5) AND Q99=1))

Q1450. In the past year, was there ever a time when you did NOT have any health insurance?

- 23/51
(1811)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(New)

(2010 Biennial Q43-44)



BASE: US AND INSURED ((Q600=5 AND (Q1446=1 FOR ANY A1-A5) AND Q99=1))

Q1453. A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. What is your annual deductible per person? (READ LIST)

- 23/52
(1812)
- 0 No deductible
 - 1 Less than \$500
 - 2 \$500 to under \$1000
 - 3 \$1,000 to under \$2,000
 - 4 \$2,000 or more per person
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused

(IHP 2010 Q1455 – MODIFIED ‘in so far as code ‘4’ is new in 2013’)

BASE: AUS, US, GER, NETH, SWIZ (Q600=1,5,6,7,11 AND Q99=1)

Q1455. [IF AUS, US, NETH, SWITZ (Q600=1,5,7,11), DISPLAY: “In the past 3 years, how many times have you changed [IF SWITZ (Q600=11), DISPLAY: “basic”] health insurance or health plans?” IF GER (Q600=6), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

(INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

- 23/53
(1813)
- 1 Not at all
 - 2 One time
 - 3 2 or more times
 - 4 (DO NOT READ) Have not been insured during past 3 years
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1460 – MODIFIED)

BASE: SWEDEN (Q600=10 AND Q99=1)

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

- 23/54
(1814)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS

(IHP 2010 Q1505 – MODIFIED wording for interviewer notes split up into 5 separate notes instead of 3, question text modified also)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1505. [IF NZ, GER, NETH, FR, SWE (Q600=3, 6, 7, 8, 10), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=5), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF UK, NOR (Q600=4,9) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service or private insurance?”]

[IF SWITZ (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

This would include what you paid for prescription medicines, medical and dental care, but does not include premiums.

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

23/65.6(1825.6)

----- (RANGE 0 – 999997)
 DD (DO NOT READ) Not sure
 RR (DO NOT READ) Decline to answer



(IHP 2011 Q1620– MODIFIED in the US version the ranges got slightly modified plus an additional range value was added '#5', this produced a change in code values for other countries)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)

Q1510. If you can't recall exactly how much you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate. Was it...?

[PN: IF AUS, CAN, US (Q600=1,2,5), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=8,6,7), DISPLAY 6-10,98,99; NZ (Q600=3), DISPLAY 11-15,98,99; NOR (Q600=9), DISPLAY 16-20,98,99; SWE (Q600=10), DISPLAY 21-25,98,99; SWITZ (Q600=11), DISPLAY 26-30,98,99; UK (Q600=4), DISPLAY 31-35,98,99]

(READ LIST)

24/01.10(1841.10)

- 24/01 (1841)
- | | |
|---|------------------------------|
| 1 | Less than \$100 |
| 2 | \$100 to less than \$500 |
| 3 | \$500 to less than \$1,000 |
| 4 | \$1,000 to less than \$2,000 |
| 5 | \$2,000 or more |
| 6 | Less than €75 |
| 7 | €75 to less than €375 |
| 8 | €375 to less than €750 |
| 9 | €750 to less than €1,500 |
| 0 | €1,500 or more |

24/02 (1842)

- | | |
|---|-------------------------------|
| 1 | Less than \$120 |
| 2 | \$120 to less than \$600 |
| 3 | 600 to less than \$1,200 |
| 4 | \$1,200 to less than \$2,400 |
| 5 | \$2,400 or more |
| 6 | Less than 500kr |
| 7 | 500kr to less than 2,500kr |
| 8 | 2,500kr to less than 5,500kr |
| 9 | 5,500kr to less than 11,000kr |
| 0 | 11,000kr or more |

24/03 (1843)

- | | |
|---|---------------------------------|
| 1 | Less than 650kr |
| 2 | 650kr to less than 3,250kr |
| 3 | 3,250kr to less than 6,500kr |
| 4 | 6,500kr to less than \$13,000kr |
| 5 | 13,000kr or more |
| 6 | Less than 90CHF |
| 7 | 90CHF to less than 450CHF |
| 8 | 450CHF to less than 900CHF |
| 9 | 900CHF to less than 1800CHF |
| 0 | 1800CHF or more |

24/04 (1844)

- | | |
|---|--------------------------|
| 1 | Less than £60 |
| 2 | £60 to less than £310 |
| 3 | £310 to less than £625 |
| 4 | £625 to less than £1,250 |
| 5 | £1,250 or more |

24/10 (1850)

- | | |
|---|---------------------------------|
| 8 | (DO NOT READ) Not sure |
| 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q1515/Q1516 – MODIFIED: an additional code “3” has been added at item A3 only)

(Referred to as Q1515 in client questionnaire)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

(Translation for FRANCE –Item A1 text slightly modified per 2013's IPSOS review)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

P.N. Please show code '3' only for item A3 only

Q1516. In the past 12 months, were there times when...?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |



- 3 (DO NOT READ) Does not have insurance/Has not had insurance for the past 12 months
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Decline to answer

- 24/11(1851) A1. You had serious problems paying or were unable to pay your medical bills
- 24/12(1852) A2. You spent a lot of time on paperwork or disputes related to medical bills
- 24/13(1853) A3. Your insurance [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] denied payment for your medical care or did not pay as much as you expected



SECTION 1600: PRESCRIPTION DRUG USE

(IHP 2010 Q1605)

(Translation for FRANCE –question text slightly modified per 2013’s IPSOS review)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER: IF RESPONDENT SAYS “aspirin, vitamins, supplements, etc,”
SAY: “This would only apply if you needed a prescription to obtain that medication.”)

(INTERVIEWER: “REGULAR OR ONGOING BASIS” DOES NOT INCLUDE
PRESCRIPTIONS RESPONDENT MAY BE TAKING FOR SHORT TERM CONDITIONS
SUCH AS ALLERGY, AN EAR INFECTION, STREP, ETC.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

24/24.2(1864.2)

_____ [RANGE 0-96]

97 (DO NOT READ) More than one prescription medication but don’t know exact number

DD (DO NOT READ) Not sure

RR (DO NOT READ) Decline to answer

(IHP 2010 Q1610/Q1611 – MODIFIED ‘items A2 and A3 are the same’)

(Referred to as Q1610 in client questionnaire)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)

Q1611. In the past 12 months, has a doctor or pharmacist...?

1 Yes

2 No

8 (DO NOT READ) Not sure

9 (DO NOT READ) Decline to answer

24/26(1866) A1. Reviewed with you all the medications you take

24/27(1867) A2. Explained the potential side effects of any medication that was prescribed

24/28(1868) A3. Given you a written list of all your prescribed medications

(Q1615– deleted 122112)

(Q1620– deleted 122112)

SECTION 1650: DENTAL CARE

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1655. Have you visited a dentist or dental clinic within the past year? This includes seeing a dental hygienist.

24/39 1 Yes

(1879) 2 No

8 (DO NOT READ) Not sure

9 (DO NOT READ) Decline to answer

(New)

(New)

BASE: HAS NOT VISITED DENTIST IN PAST YEAR OR IS NOT SURE ABOUT HAVING VISITED A DENTIST OR DENTAL CLINIC WITHIN THE PAST YEAR (Q1655=2, D)

Q1656. How about within the past two years?



(IF NECESSARY: Have you visited a dentist or dental clinic...?)

- 24/40
(1880)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1657. During the past 12 months, was there a time when you skipped dental care or dental checkups because of the cost?

- 24/41
(1881)
- 1 Yes
 - 2 No
 - 3 (DO NOT READ) Not Applicable
 - 8 (DO NOT READ) Not Sure
 - 9 (DO NOT READ) Decline to Answer

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1660. In the past 12 months, about how much have you and your family spent out-of-pocket for dental care?

(IF NECESSARY: By “out-of-pocket”, I mean charges that were not covered by:

[IF NZ, US, GER, NETH, FR, SWE (Q600=3, 5,6, 7, 8, 10), DISPLAY “public or private Insurance.”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “Medicare or private insurance?”]

[IF UK, NOR (Q600=4,9) DISPLAY: “the National Health Service or private insurance?”]

[IF SWITZ (Q600=11), DISPLAY: “your compulsory basic insurance and any supplementary insurance?”]

(IF NECESSARY: If you can't recall exactly how much you and your family spent out-of-pocket for dental care, please provide your best estimate.)

[PN: IF AUS, CAN, US (Q600=1,2,5), DISPLAY 1, 2-4, 98,99; FR, GER, NETH (Q600=8,6,7), DISPLAY 1, 5-7, 98,99; NZ (Q600=3), DISPLAY 1, 8-10, 98,99; NOR (Q600=9), DISPLAY 1, 11-13, 98,99; SWE (Q600=10), DISPLAY 1, 14-16, 98,99; SWITZ (Q600=11), DISPLAY 1, 17-19, 98,99; UK (Q600=4), DISPLAY 1, 20-22, 98,99]
(READ LIST)

24/42.10(1882.10)

- 24/42
(1882)
- 1 Nothing
 - 2 Less than \$100
 - 3 \$100 to less than \$1,000
 - 4 \$1,000 or more
 - 5 Less than €75
 - 6 €75 to less than €750
 - 7 €750 or more
 - 8 Less than \$120
 - 9 \$120 to less than \$1,200
 - 0 \$1,200 or more
- 24/43
(1883)
- 1 Less than 500kr
 - 2 500kr to less than 5,500kr
 - 3 5,500kr or more
 - 4 Less than 650kr
 - 5 650kr to less than 6,500kr
 - 6 6,500kr or more
 - 7 Less than 90CHF
 - 8 90CHF to less than 900CHF
 - 9 900CHF or more
 - 0 Less than £60
- 24/44
(1884)
- 1 £60 to less than £625
 - 2 £625 or more
- 24/51
- 8 (DO NOT READ) Not sure





SECTION 1700: MEDICAL ERRORS*(IHP 2010 Q1705)**(Translation for FRANCE –question text slightly modified per 2013’s IPSOS review)***BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1705. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist?

- 24/62 1 Yes
 (1902) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1710)***BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1710 In the past two years, was there a time you thought a medical mistake was made in your treatment or care?

(INTERVIEWER: IF NECESSARY: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.)

- 24/63 1 Yes
 (1903) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

*(IHP 2005 modified)**(Q.1740 moved to follow Q.1710 – 011813)***BASE: GIVEN WRONG MEDICATION/DOSE (Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q1710=1)**

Q1740. Did the doctor or health professional involved tell you that a medical error had been made in your treatment?

(IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: “think about the most recent”)

- 24/64 1 Yes
 (1904) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1715 – MODIFIED)***BASE: SWEDEN AND THOUGHT MEDICAL MISTAKE WAS MADE (Q600=10 AND Q1710=1)**

Q1715. Did you notify the patient panel, the National Board of Health or another authority?

- 24/65 1 Yes
 (1905) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

*(IHP 2010 Q1720)***BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1720. Have you had any blood tests, x-rays, or any other medical tests in the past 2 years?

- 24/66 1 Yes
 (1906) 2 No
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer



(Q1725- deleted 122112)

(IHP 2010 Q1730/Q1731)

(Referred to as Q1730 in client questionnaire)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

BASE: HAS HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720=1)

Q1731. In the past 2 years, have you...?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

[ROTATE]

24/77(1917) A1. Experienced delays in being notified about abnormal test results

24/78(1918) A2. Been given incorrect results for a diagnostic or lab test

(Q1735- deleted 122112)

(Q.1740 moved to follow Q.1710 – 011813)



SECTION 1800: HEALTH STATUS

READ TO ALL: Now thinking about the health care system...

(IHP 2010 Q905)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. Which of the following statements comes closest to expressing your overall view of the health care system in this country? (INTERVIEWER: READ LIST)

- 25/13 (1933)
- 1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.
 - 2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
 - 3 Our health care system has so much wrong with it that we need to completely rebuild it.
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1805)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1805. In general, how would you describe your own health? (INTERVIEWER: READ LIST)

- 25/20 (1940)
- 1 Excellent
 - 2 Very good
 - 3 Good
 - 4 Fair
 - 5 Poor
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2011 Q1475)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1808. Does your health keep you from working full-time or limit your ability to do housework or other daily activities?

- 25/21 (1941)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1810/Q1811 – MODIFIED ‘ item A7 only’)

(Referred to as Q1810 in client questionnaire)

(Items A1 – A8 referred to as items 1-8 in client questionnaire)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)Q1811. Have you ever been told by a doctor that you have [INSERT ITEM]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

- 1 Yes, have been told
- 2 No, have not been told
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

[RANDOMIZE]

- 25/32(1952)A1. Arthritis
- 25/33(1953)A2. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- 25/34(1954) A3. Cancer
- 25/35(1955)A4. Depression, anxiety or other mental health problems
- 25/36(1956) A5. Diabetes



- 25/37(1957) A6. Heart disease, including heart attack
 25/38(1958) A7. Hypertension or high blood pressure
 25/39(1959) A8. High cholesterol

(IHP 2010 Q1819 – same as in 2010 but without an interviewer note)

BASE: HAS DIABETES, HEART DISEASE, HYPERTENSION OR HIGH CHOLESTEROL

(Q1811 'A5' OR 'A6' OR 'A7' OR 'A8' = 1)

Q1819. How confident are you that you can control and manage your health problems?
 (INTERVIEWER: READ LIST)

- 25/40 1 Very confident
 (1960) 2 Confident
 3 Not very confident
 4 Not at all confident
 8 (DO NOT READ) Don't know
 9 (DO NOT READ) Decline to answer

(Q1820– moved to show up after Q1938 and renamed Q1939 - 122112)

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1825. Do you now smoke cigarettes every day, some days, or not at all?

- 25/41 1 Everyday
 (1961) 2 Some days
 3 Not at all
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

(Q1830– deleted 122112)

(IHP 2010 Q1855/Q1856 – MODIFIED new code '#7' and ITEMS A3 and A4 are new)

(Referred to as Q1855 in client questionnaire)

(Items A1 – A4 referred to as items 1-4 in client questionnaire)

(Translation for items A1 and A2 and qn text in the Italian-Switzerland version slightly revised per Markus W. feedback)

(Translation for FRANCE –question text slightly modified per 2013's IPSOS review)

(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

ASK ITEM 'A3' ONLY OF SMOKERS (Q1825=1,2)

Q1856. During the past 2 years have you and your doctor or other clinical staff at the place you usually go to for care talked about...?

- 1 Yes
 2 No
 7 (DO NOT READ) Have not seen a doctor in past 2 years
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

[RANDOMIZE]

- 25/52(1972) A1. A healthy diet and healthy eating
 25/53(1973) A2. Exercise or physical activity
 25/54(1974) A3. The health risks of smoking and ways to quit
 25/55(1975) A4. Alcohol use

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1860. In the past two years, have you experienced emotional distress such as anxiety or great sadness which you found difficult to cope with



by yourself?

- 25/56
(1976)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(New)

BASE: HAD EMOTIONAL DISTRESS (Q1860=1)

Q1865. When you felt this way, were you able to get help from a professional?

(INTERVIEWER NOTE: IF NO, ASK IF THIS WAS BECAUSE THEY DID NOT WANT TO SEE A PROFESSIONAL OR BECAUSE THEY COULD NOT GET HELP)

- 25/57
(1977)
- 1 Yes
 - 2 No, did not want to see a professional
 - 3 No, could not get help
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(Q1870 through Q1872 – deleted 011812- height related questions)

(Q1875 through Q1878 – deleted 011812- weight related questions)

SECTION 1900: PREVENTIVE CARE

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

INTERVIEWER READ: “Now I am going to ask you some questions about preventive care you may have received.”

(IHP 2010 Q1820 – MODIFIED UK uses word “jab” instead of “injection”)
(Translation for FRANCE -- question text slightly modified per 2013’s IPSOS review, additionally question adapted to ask about past year instead of past two years in order to match qn set-up in other countries)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1920. In the past year, have you had a seasonal flu [IF AUS, CAN, US (Q600=1,2,5),
DISPLAY: “shot”, IF NZ, GER (Q600=3,6), DISPLAY: “injection”, IF UK
(Q600=4), DISPLAY: “jab”]:

(INTERVIEWER NOTE, IF NECESSARY: Not H1N1 or swine flu shot/injection/jab.)

- 25/62
(1982)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



(IHP 2010 Q1825 – MODIFIED response codes are different)

BASE: FEMALE (Q725=2) AND 18-70 (Q715=18-70)

Q1925. About how long has it been since you had a [IF AUS, CAN, US (Q600=1,2,5) DISPLAY: “Pap smear”, IF NZ, UK, GER (Q600=3,4,6) DISPLAY: “cervical smear”]? Was it ...?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 25/63
(1983)
- 1 Within the past year
 - 2 Within the past two years (Between 1 and less than 2 years ago)
 - 3 Within the past 3 years (Between 2 and less than 3 years ago)
 - 4 Within the past 5 years (Between 3 and less than 5 years ago)
 - 5 More than 5 years ago
 - 6 Never
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1830 – MODIFIED wording for code ‘#1’ is different)

BASE: FEMALE (Q725=2) AND 40-74 (Q715=40-74)

Q1930. About how long has it been since you had a mammogram or breast cancer screening? Was it ...?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 25/64
(1984)
- 1 Less than 2 years ago
 - 2 2 to 3 years ago
 - 3 More than 3 years ago
 - 4 Never
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1835 – MODIFIED ‘response options are different’)

BASE: 50 OR OVER (Q720=5, 6)

Q1935. About how long has it been since you had a bowel or colon cancer screening? This could be a colonoscopy or other screening test. Was it ...?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 25/65
(1985)
- 1 Less than 5 years ago
 - 2 5 to 10 years ago
 - 3 More than 10 years ago
 - 4 Never
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1815)

(Translation for FRANCE -- question text slightly modified per 2013’s IPSOS review, additionally question adapted to ask about past year instead of past two years in order to match qn set-up in other countries)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1938. In the past year, have you had your blood pressure checked by a doctor or nurse?

- 25/66
(1986)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1817 – MODIFIED ‘with the word “and” added between “under control” and “in the normal range”)

BASE: HAS DIABETES, HEART DISEASE, HYPERTENSION OR HIGH CHOLESTEROL



(Q1811 'A5' OR 'A6' OR 'A7' OR 'A8' = 1)

Q1939. Last time your blood pressure was checked, was it under control and in the normal range?

- 25/67
(1987)
- 1 Yes, it was under control
 - 2 No, high blood pressure
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1840)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1940. About how long has it been since you had your cholesterol checked? Was it ...?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 25/68
(1988)
- 1 Less than 1 year ago
 - 2 1 to 5 years ago
 - 3 More than 5 years ago
 - 4 Never
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1845 – MODIFIED in so far as UK utilizes the word “flu jab”: instead of “flu injection”)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1945. Do you receive reminders to make an appointment for preventive care that you are due to receive – for example, for a [IF AUS, CAN, US (Q600=1,2,5) DISPLAY: flu shot] [IF NZ, GER (Q600=3,6) DISPLAY: flu injection] [IF UK (Q600=4) DISPLAY: flu jab], cancer screening, or eye exam?

- 25/69
(1989)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(Q1916– deleted 122112)

(IHP 2010 Q1920)

BASE: SWEDEN ONLY (Q600=10 AND Q99=1)

Q1955. Were you offered care in another county council if the waiting time was too long?

- 25/70
(1990)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q1925)

BASE: SWEDEN ONLY (Q600=10 AND Q99=1)

Q1960. Did you use the opportunity to get care in another county council?

- 25/71
(1991)
- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



SECTION 2000: DEMOGRAPHICS

(IHP 2010 Q2025)

BASE: [IN FRANCE ASK ALL QUALIFIED LL AND CELL PHONE RESPONDENTS (Q99=1 AND Q600=8)**FOR ALL OTHER COUNTRIES ASKED OF CELL PHONE SAMPLE ONLY (Q99=1 AND Q650=2 AND Q600=1-7, 9-11)]**

Q2005. Including you, how many adults, 18 or older, live in your household [IF NZ (Q600=3) ADD: , "including boarders"]?

26/02.2(2002.2)

_____ [RANGE: 01-20]

DD (DO NOT READ) Don't Know

RR (DO NOT READ) Refused

(IHP 2010 Q2030)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2010. How many children under the age of 18 live in your household?

26/04.2(2004.2)

_____ [RANGE: 00-20]

DD (DO NOT READ) Don't Know

RR (DO NOT READ) Refused

(IHP 2010 Q2035)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]Q2015. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 26/06
(2006)
- 1 Completed primary school only
 - 2 Completed lower level of high school
 - 3 Completed upper level of high school
 - 4 A post-school qualification
 - 5 Some college or university but no degree
 - 6 College or university degree or higher
 - 7 (DO NOT READ) Other
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q2040)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]Q2020. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 26/07
(2007)
- 1 Less than high school
 - 2 Some high school
 - 3 High school graduate or equivalent
 - 4 Some community college, technical, trade, or vocational college
 - 5 Community college degree or diploma
 - 6 Some university, but no degree
 - 7 University degree or higher
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



(IHP 2010 Q2045)

BASE: NEW ZEALAND (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

26/08.2(2008.2)

- | | | |
|--------|---|--|
| 26/08 | 1 | Intermediate education or lower (13yrs and under) |
| (2008) | 2 | NCEA Level 1 - Year 11 (formally known as 5th form school certificate) |
| | 3 | NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate) |
| | 4 | NCEA Level 3 - Year 13 (formally known as university entrance, bursary level) |
| | 5 | Attended university or technical college, but did not graduate |
| | 6 | Technical/trade or other tertiary qualification |
| | 7 | University degree or higher |
| | 8 | (DO NOT READ) Other |
| 26/09 | 8 | (DO NOT READ) Not sure |
| (2009) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2050)

BASE: UK (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- | | | |
|--------|---|---|
| 26/10 | 1 | No formal education |
| (2010) | 2 | Primary education |
| | 3 | Secondary education |
| | 4 | Some post-secondary education or university, but no university degree |
| | 5 | University degree or higher |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2055)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- | | | |
|--------|---|--|
| 26/11 | 1 | Less than high school graduate |
| (2011) | 2 | High school graduate or equivalent (e.g., GED) |
| | 3 | Completed some college, but no degree |
| | 4 | Completed technical or community college (e.g., associates degree) |
| | 5 | College or university degree or higher |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2060)

BASE: GERMANY (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- | | | |
|--------|---|--|
| 26/12 | 1 | Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate) |
| (2012) | 2 | Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate) |
| | 3 | Fachhochschulreife (i.e., high school) |
| | 4 | Abitur (i.e. high school plus one year college, in Germany: university entrance qualification) |
| | 5 | Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college) |
| | 6 | Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher) |
| | 7 | Other degree |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |



(IHP 2010 Q2065)

BASE: NETHERLANDS (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have finished?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

26/13.10(2013.10)

- | | | |
|---------------|---|---|
| 26/13 | 1 | Primary school or no formal education |
| (2013) | 2 | Lower vocational or technical training |
| | 3 | General secondary school - lower levels |
| | 4 | Vocational secondary school - lower levels |
| | 5 | General secondary school - higher levels |
| | 6 | Vocational or technical college or university bachelor degree |
| | 7 | University masters degree or higher |
| 26/22 | 8 | (DO NOT READ) Not sure |
| (2022) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2070)

BASE: FRANCE (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

26/23.10(2023.10)

- | | | |
|---------------|---|---|
| 26/23 | 1 | Primary School |
| (2023) | 2 | Secondary School with Brevet Diploma |
| | 3 | Secondary, technical or vocational school with Baccaalaureate or any equivalent |
| | 4 | Some university without degree |
| | 5 | Higher education (University or <i>Grandes Ecoles</i>) with Diploma |
| 26/32 | 8 | (DO NOT READ) Not sure |
| (2032) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2075 – MODIFIED “Code 1 only, reads “Primary school” as in 2011 instead of “Primary and secondary school” as in 2010)

BASE: NORWAY (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

26/33.10(2033.10)

- | | | |
|---------------|---|--|
| 26/33 | 1 | Primary school |
| (2033) | 2 | High school or vocational school |
| | 3 | University or college (1 to including 4 years) |
| | 4 | University or college or more (more than 4 years, including research training) |
| 26/42 | 8 | (DO NOT READ) Not sure |
| (2042) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2080)

BASE: SWEDEN (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

26/43.10(2043.10)

- | | | |
|---------------|---|---|
| 26/43 | 1 | No formal education |
| (2043) | 2 | Compulsory school (9 years) |
| | 3 | Upper secondary school (senior) high school |
| | 4 | Post secondary school education, but no university degree |
| | 5 | University degree |
| 26/52 | 8 | (DO NOT READ) Not sure |
| (2052) | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q2085)

BASE: SWITZERLAND (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

26/53.10(2053.10)



- 26/53 1 Pre-primary education
 (2053) 2 Primary education
 3 Lower secondary education
 4 (Upper) secondary education
 5 Post-secondary non tertiary education
 6 First stage of tertiary education (not leading directly to an advanced research qualification)
 7 Second stage of tertiary education (leading to an advanced research qualification)
 26/62 8 (DO NOT READ) Not sure
 (2062) 9 (DO NOT READ) Decline to answer

(IHP 2010 Q2090—MODIFIED ‘amounts to be inserted only’)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. The average household income of families in this country is around [ENTER AMOUNT FROM PN BELOW] a [IF ALL EXCEPT SWITZ (Q600 =1-10), DISPLAY: “year’ IF SWITZ (Q600=11), DISPLAY: “month (13th month payments and any other income included)”].

INTERVIEWER NOTE: IF ASKED: “I mean, pre-tax income before any other deductions”

By comparison, is your household income...?
 (INTERVIEWER: READ LIST)

[PN: IF AUS (Q600=1) ENTER “\$69,000”; IF CAN (Q600=2) ENTER “\$70,000”; IF NZ (Q600=3) ENTER “\$66,000”; IF UK (Q600=4) ENTER “£28,000”; IF US (Q600=5) ENTER “\$50,000”; IF GER (Q600=6) ENTER “45,000 Euros”; NETH (Q600=7) ENTER “34,000 Euros”; IF FRANCE (Q600=8), ENTER “41,000 Euros”; IF NOR (Q600=9), ENTER “670,000 NOK”; IF SWE (Q600=10), ENTER “340,000 SEK”; IF SWITZ, (Q600=11), ENTER “CHF 8,500”].

- 26/63 1 Much above average
 (2063) 2 Somewhat above average
 3 Average
 4 Somewhat below average
 5 Much below average
 8 (DO NOT READ) Not sure
 9 (DO NOT READ) Decline to answer

(IHP 2011 Q2010 – MODIFIED ranges and code numbers)

BASE: ALL COUNTRIES EXCEPT SWITZERLAND AND ANSWERED Q2070 (Q600 =1-10 AND Q99=1 AND Q2070=1-5)

Q2075. Now, just stop me when I get to the right category. Was your household income...?

(IF NECESSARY: Your best guess is fine)

(READ LIST)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
 IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
 IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
 IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
 IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR



IF NZ (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
 IF NZ (Q600=3) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
 IF NZ (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
 IF UK (Q600=4) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
 IF UK (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
 IF US (Q600=5) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
 IF US (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR
 IF GER (Q600=6) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
 IF GER (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
 IF NETH (Q600=7) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
 IF NETH (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR
 IF FRANCE (Q600=8) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
 IF FRANCE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
 IF NOR (Q600=9) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
 IF NOR (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
 IF SWE (Q600=10) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
 IF SWE (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

26/74.10(2074.10)

26/74	1	Less than \$35,000
(2074)	2	\$35,000 to less than \$62,000
	3	\$62,000 to less than \$76,000
	4	\$76,000 to less than \$105,000
	5	\$105,000 to less than \$140,000
	6	\$140,000 or more
	7	Less than \$35,000
	8	\$35,000 to less than \$63,000
	9	\$63,000 to less than \$77,000
	0	\$77,000 to less than \$105,000
26/75	1	\$105,000 to less than \$140,000
(2075)	2	\$140,000 or more
	3	Less than \$33,000
	4	\$33,000 to less than \$66,000
	5	\$66,000 to less than \$99,000
	6	\$99,000 to less than \$132,000
	7	\$132,000 or more
	8	Less than £14,000
	9	£14,000 to less than £25,000
	0	£25,000 to less than £31,000
26/76	1	£31,000 to less than £42,000
(2076)	2	£42,000 to less than £56,000
	3	£56,000 or more
	4	Less than \$25,000
	5	\$25,000 to less than \$50,000
	6	\$50,000 to less than \$70,000
	7	\$70,000 to less than \$100,000
	8	\$100,000 or more
	9	Less than €23,000



	0	€23,000 to less than €41,000
26/77	1	€41,000 to less than €50,000
(2077)	2	€50,000 to less than €68,000
	3	€68,000 to less than €90,000
	4	€90,000 or more
	5	Less than €17,000
	6	€17,000 to less than €31,000
	7	€31,000 to less than €37,000
	8	€37,000 to less than €51,000
	9	€51,000 to less than €68,000
	0	€68,000 or more
26/78	1	Less than €21,000
(2078)	2	€21,000 to less than €37,000
	3	€37,000 to less than €45,000
	4	€45,000 to less than €62,000
	5	€62,000 to less than €82,000
	6	€82,000 or more
	7	Less than 340,000 NOK
	8	340,000 NOK to less than 600,000 NOK
	9	600,000 NOK to less than 740,000 NOK
	0	740,000 NOK to less than 1,000,000 NOK
26/79	1	1,000,000 NOK to less than 1,300,000 NOK
(2079)	2	1,300,000 NOK or more
	3	Less than 170,000 SEK
	4	170,000 SEK to less than 300,000 SEK
	5	300,000 SEK to less than 370,000 SEK
	6	370,000 SEK to less than 510,000 SEK
	7	510,000 SEK to less than 680,000 SEK
	8	680,000 SEK or more
27/03	8	(DO NOT READ) Don't know
(2083)	9	(DO NOT READ) Refused

(IHP 2010 Q2005)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2080. We are nearly finished. The next series of questions is for classification purposes only.

Were you born in [IF UK, US, NETH (Q600=4,5,7), DISPLAY: "the"] [INSERT COUNTRY FROM Q600] or somewhere else?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

27/04	1	Yes, born in this country
(2084)	2	No, not born in this country
	8	(DO NOT READ) Not sure
	9	(DO NOT READ) Decline to answer

(IHP 2010 Q2007)

BASE: NOT BORN IN CANADA (Q2080=2 AND Q600=2 AND Q99=1)

Q2085. At what age did you enter Canada?

27/05.3(2085.3)	_____	[RANGE: 00-100]
	DD	(DO NOT READ) Don't Know
	RR	(DO NOT READ) Refused



(New- but adapted from 2010's Q2010 which was asked of qualified from Germany)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 27/08
(2088)
- 1 Yes, both parents were born in Canada
 - 2 No, both parents were born in some other country
 - 3 One parent was born in Canada and the other was born in some other country
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q2010)

BASE: GERMANY (Q600=6 AND Q99=1)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=6), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED:
"Germany" includes the former East (DDR).)"]

- 27/09
(2089)
- 1 Yes, both parents were born in Germany
 - 2 No, both parents were born in some other country
 - 3 One parent was born in Germany and the other was born in some other country
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer

(IHP 2010 Q2015)

BASE: FRANCE (Q600=8 AND Q99=1)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 27/10
(2090)
- 1 Yes, both parents were born in France
 - 2 No, both parents were born in some other country
 - 3 One parent was born in France and the other was born in some other country
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer



(IHP 2011 Q2035)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q2110. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

27/11.10(2091.10)

- | | | |
|--------|---|---------------------------------|
| 27/11 | 1 | Autochthonic Dutch |
| (2091) | 2 | Moroccan |
| | 3 | Turkish |
| | 4 | Surinamese |
| | 5 | Netherlands Antilles and Aruba |
| | 6 | Other ethnic group |
| 27/20 | 8 | (DO NOT READ) Not sure |
| (2100) | 9 | (DO NOT READ) Decline to answer |

(New - but adapted from 2010's Q2010 which was asked of qualified from Germany)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

- | | | |
|--------|---|---|
| 27/21 | 1 | Yes, <u>both</u> parents were born in the Switzerland |
| (2101) | 2 | No, <u>both</u> parents were born in some other country |
| | 3 | One parent was born in the Switzerland and the other was born in some other country |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q3095)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- | | | |
|--------|---|---------------------------------|
| 27/22 | 1 | Yes |
| (2102) | 2 | No |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |



(IHP 2010 Q4000 – MODIFIED qn text slightly reworded)

(In client questionnaire referred to as Q2125)

BASE: NEW ZEALAND (Q600=3 AND Q99=1)

Q2123. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

27/23.2(2103.2)

- | | | |
|--------|---|--|
| 27/23 | 1 | NZ European |
| (2103) | 2 | Maori |
| | 3 | Samoan |
| | 4 | Cook Island Maori |
| | 5 | Tongan |
| | 6 | Niuean |
| | 7 | Chinese |
| | 8 | Indian |
| 27/24 | 7 | Other (such as Dutch, Japanese, Tokelauan) |
| (2104) | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q4005)

(In client questionnaire referred to as Q2120)

BASE: UNITED KINGDOM (Q600=4 AND Q99=1)

Q2125. Which of the following best describes your race or ethnic origin?

(INTERVIEWER: READ LIST)

- | | | |
|--------|---|--|
| 27/25 | 1 | White (British, Irish, Other European) |
| (2105) | 2 | Mixed (White and Black Caribbean, White and Black African, White and Asian, Any Other Mixed) |
| | 3 | Asian or Asian British (Indian, Pakistani, Bangladeshi, Any Other Asian) |
| | 4 | Black or Black British (Caribbean, African, Any Other Black) |
| | 5 | Chinese |
| | 7 | Other ethnic group |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |



(IHP 2010 Q4015)

(In client questionnaire referred to as Q2125)

BASE: CANADA - (Q600=2 AND Q99=1)

Q2127. To which ethnic or cultural groups did your ancestors belong?

(INTERVIEWER: DO **NOT** READ LIST.)

(INTERVIEWER: IF NECESSARY: “For example: French, Scottish, Chinese, East Indian”)

(INTERVIEWER: MARK ALL THAT APPLY. IF “CANADIAN” IS THE ONLY RESPONSE, PROBE. IF THE RESPONDENT HESITATES, DO NOT SUGGEST CANADIAN.)

(INTERVIEWER: MARK ALL THAT APPLY.)

27/26.2(2106.2)

- | | | |
|--------|---|---|
| 27/26 | 1 | North American Indian, Metis, Inuit |
| (2106) | 2 | English Canadian |
| | 3 | French Canadian |
| | 4 | Other European countries, including Scottish, Irish, German |
| | 5 | East and South East Asian, including China |
| | 6 | South Asian, including India and Pakistan |
| | 7 | African or African Canadian |
| | 8 | Central or South American, including Mexico |
| 27/27 | 7 | Other |
| (2107) | 8 | (DO NOT READ) Don't know |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q4020)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- | | | |
|--------|---|---------------------------------|
| 27/28 | 1 | Yes |
| (2108) | 2 | No |
| | 8 | (DO NOT READ) Don't know |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q4025)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- | | | |
|--------|---|--------------------------------------|
| 27/29 | 1 | White |
| (2109) | 2 | Black or African American |
| | 3 | Asian or Pacific Islander |
| | 4 | Native American or Alaskan native |
| | 5 | Or some other race or multiple races |
| | 8 | (DO NOT READ) Not sure |
| | 9 | (DO NOT READ) Decline to answer |

(IHP 2010 Q4035)

BASE: UK OR NORWAY (Q600=4, 9 AND Q99=1)

Q2150. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- | | | |
|--------|---|------------------------------|
| 27/30 | 1 | City/large town |
| (2110) | 2 | Suburbs of a city/large town |
| | 3 | Small town |



- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2010 Q4040)

BASE: GERMANY (Q600=6 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 27/31 1 Yes
- (2111) 2 No
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Decline to answer

(IHP 2010 Q4045)

BASE: FRANCE (Q600=8 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 27/32 1 Yes
- (2112) 2 No
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Decline to answer

(New)

BASE: ASK IF LANDLINE SAMPLE (Q650=1)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

LL1. Now thinking about your telephone use... Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 27/33 1 Yes, respondent or someone in household has (cell/mobile) phone
- (2113) 2 No
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Refused

(QLL2 – deleted 011812- Follow up to LL phone Use)

(New)

BASE: ASK IF CELL PHONE SAMPLE (Q650=2)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 27/34 1 Yes, has a home telephone
- (2114) 2 No, no home telephone
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Refused

(QCP2 – deleted 011812- Follow up to CELL phone Use)

(New)

BASE: ALL QUALIFIED RESPONDENTS –UNITED STATES ONLY (Q99=1 AND Q600 = 5)

D-Z1. What is your zip code/postal code?

- 27/35.5(2115.5) _____
- 99999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 27/40 1 Yes (CONTINUE)
- (2120) 2 No (RE-ASK D-Z1)



(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 11)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

27/41.4(2121.4)

9999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

27/45	1	Yes	(CONTINUE)
(2125)	2	No	(RE-ASK D-Z4)

(New)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE ZIP CODE

(Q600= 11 AND D-Z4=9999 AND Q650=2)

D-ZSW. In which canton are you living ?

(READ LIST IF NECESSARY)

30/08.2(2328.2)

01	ZH	Zürich
02	BE	Bern
03	LU	Luzern
04	UR	Uri
05	SZ	Schwyz
06	OW	Obwalden
07	NW	Nidwalden
08	GL	Glarus
09	ZG	Zug
10	FR	Fribourg
11	SO	Solothurn
12	BS	Basel-Stadt
13	BL	Basel-Landschaft
14	SH	Schaffhausen
15	AR	Appenzell Ausserrhoden
16	AI	Appenzell Innerrhoden
17	SG	St. Gallen
18	GR	Graubünden
19	AG	Aargau
20	TG	Thurgau
21	TI	Ticino
22	VD	Vaud
23	VS	Valais
24	NE	Neuchâtel
25	GE	Geneva
26	JU	Jura
98		(DO NOT READ) Don't know
99		(DO NOT READ) Refused



(New)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

30/10.4(2330.4)

 9999 (V) Refused**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)****INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

30/14	1	Yes	(CONTINUE)
(2334)	2	No	(RE-ASK D-ZA)

(New)

BASE: ALL QUALIFIED AUSTRALIA CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 1 AND D-ZA=9999 AND Q650=2)

D-ZAR. In which region are you living ?

(READ LIST IF NECESSARY)

30/15.2(2335.2)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused

(New)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=8)**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

30/17.5(2337.5)

 99999 (V) Refused**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)****INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)**

30/22	1	Yes	(CONTINUE)
(2342)	2	No	(RE-ASK D-ZF)



(New)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP

CODE (Q600= 5 AND Q650=2 AND D-Z1=RR)

D-Z1a. What state do you live in?

27/46.2(2126.2)

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- RR (DO NOT READ) Refused



(New)

BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=7 and Q650=2)**QDZ-NETH. What province do you live in ?**

27/51.3(2131.3)

- 098 Drenthe
- 099 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused

(New)

BASE: CELL PHONE RESPONDENTS – NORWAY ONLY (Q600=9 and Q650=2)**QDZ-NOR. What COUNTY do you live in ?**

27/54.2(2134.2)

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused



(New)

BASE: NORWAY AND HAVE REGULAR DOCTORY (Q600=9 AND Q.1130=1)

NOR-1. You mentioned that you have a regular doctor you usually go to for medical help. I will now read some statements about your regular doctor. For each statement I want you to answer if you completely agree, agree to some extent, disagree to some extent or completely disagree

(IF NECESSEARY:do not think about the answers on p revious questions about the regular doctor. These questions are a little bit different and we want your answers on these as well).

(IF NECESSARY: the regular doctor is an important health service, and we hope you can answer these questions as well).

- 1 Completely agree
- 2 Agree to some extent
- 3 Neither agree nor disagree
- 4 Disagree to some extent
- 5 Completely disagree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

- 27/56(2136)A1. The doctor takes me and my problems seriously
 27/57(2137) A2. I have full confidence in the treatment the doctor gives
 27/58(2138)A3. The doctor does not give me enough time
 27/59(2139)A4. It takes way too much time to get an appointment with the doctor
 27/60(2140) A5. I get referred to others if I need it

(New)

BASE: UK (Q600=4 AND Q99=1)

D-UK. In which region are you living ?

(READ LIST IF NECESSARY)

27/61.2(2141.2)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused



(New)

BASE: NZ (Q600=3 and Q99=1)

D-NZ. In which region are you living ?
(READ LIST IF NECESSARY)

27/63.2(2143.2)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused

(New)

BASE: NZ (Q600=3 and Q99=1)

D-NZU. Would you say your living area is ... ?
(READ LIST)

27/65
(2145)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Refused

(IHP 2010 Q911)

(Referred to as Q910 in client questionnaire and as Q911A2 in 2010 dataset)

BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q911. How confident are you that if you become seriously ill, you will be able to afford the care you need? Are you?

(INTERVIEWER: READ LIST)

27/66
(2146)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(IHP 2010 Q1392 – MODIFIED 'without interviewer note and with gen-in instructions for those who select code '3' for first item asked)

(Referred to as Q1392 in client questionnaire and as Q1393A3 in 2010 dataset)

(Code 2 in 2010 referred as code 3; code 3 in 2010 referred to as code 5)

BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2)**(P.N.- IF FIRST RANDOMLY ASKED ITEM = '3', THEN Gen-IN a '3' for THE NEXT ITEM)**

Q1392. In the past 2 years, have you ever felt your time was wasted because?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not applicable/Did not need care in the past 2 years
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



[RANDOMIZE]

- 27/77(2157) A1. It took you a lot of time to schedule specialist appointments or tests
27/78(2158) A3. Your care was poorly organized or poorly coordinated



SHOW E1- E5 SEGMENT IF NON-QUEBEC CANADA (Q600=2 and 'D-Z3a=1-4,6-14') AND ONLY ¼ OF THE CANADIAN QUEBEC RESPONDENTS [Q600=2 AND ('One out of every four' who are 'D-Z3a=5') (P.N.- PLEASE ALLOW THIS ¼ PROPORTION IN QUEBEC TO BE CHANGED IF NEEDED THROUGHOUT FIELD)]

E1- E5 SEGMENT

In the next 5 questions we are trying to find out what you think about your health today. For each question, please interrupt me if you do not understand something or if things are not clear to you. Please also remember that there are no “right” or “wrong” answers. We are interested here only in your personal view.

[INTERVIEWER: ONLY IF NEEDED: These health status questions will help us to determine the health levels of the Canadian population. It will also help us to understand your healthcare experience along with other Canadians.]

First I am going to read out the question. Each question has a choice of five answers. Please tell me which answer **BEST** describes your own state of health **TODAY**.

E1 Mobility

READ: First I'd like to ask you about mobility.

E1. Would you say you have ... **(READ CHOICES)**

[INTERVIEWER: IF NEEDED REPEAT AS FOLLOWS: So, would you say you have: no problems walking, slight problems walking, moderate problems walking, severe problems walking, or are you unable to walk?]

- 28/16
(2176)
- 1 No problems walking?
 - 2 Slight problems walking?
 - 3 Moderate problems walking?
 - 4 Severe problems walking?
 - 5 Or are you unable to walk?
 - 6 (DO NOT READ) Not applicable, for example, in a wheelchair
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused

E2 Self Care

READ:Next I'd like to ask you about self-care.

E2. Would you say you have ... **(READ CHOICES)**

[INTERVIEWER: IF NEEDED REPEAT AS FOLLOWS: So, would you say you have no problems washing or dressing yourself, slight problems washing or dressing yourself, moderate problems washing or dressing yourself, severe problems washing or dressing yourself, or are you unable to wash or dress yourself]

- 28/17
(2177)
- 1 No problems washing or dressing yourself?
 - 2 Slight problems washing or dressing yourself?
 - 3 Moderate problems washing or dressing yourself?
 - 4 Severe problems washing or dressing yourself?
 - 5 Or are you UNABLE to wash or dress yourself?
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused

E3 Usual activities

READ: Next I'd like to ask you about your usual activities, for example work, study, housework, family or leisure activities.

E3. Would you say you have... **(READ CHOICES)**



[INTERVIEWER: IF NEEDED REPEAT AS FOLLOWS: So, would you say you have no problems doing your usual activities, slight problems doing your usual activities, moderate problems doing your usual activities, severe problems doing your usual activities, or are you unable to perform your usual activities?

- 28/18**
(2178)
- 1 No problems doing your **USUAL** activities?
 - 2 Slight problems doing your **USUAL** activities?
 - 3 Moderate problems doing your **USUAL** activities?
 - 4 Severe problems doing your **USUAL** activities?
 - 5 Or are you unable to do your **USUAL** activities?
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused

E4 Pain / discomfort

READ: Next I'd like to ask you about pain or discomfort.

- E4. Would you say you have... **(READ CHOICES)**

[INTERVIEWER: IF NEEDED REPEAT AS FOLLOWS: So, would you say you have no pain or discomfort, slight pain or discomfort, moderate pain or discomfort, severe pain or discomfort, or extreme pain or discomfort?]

- 28/19**
(2179)
- 1 No pain or discomfort?
 - 2 Slight pain or discomfort?
 - 3 Moderate pain or discomfort?
 - 4 Severe pain or discomfort?
 - 5 Or extreme pain or discomfort?
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused

E5 Anxiety / depression

READ: Finally I'd like to ask you about anxiety or depression.

- E5. Would you say you are... **(READ CHOICES)**

[INTERVIEWER: IF NEEDED REPEAT AS FOLLOWS: So, would you say you are not anxious or depressed, slightly anxious or depressed, moderately anxious or depressed, severely anxious or depressed, or extremely anxious or depressed?]

- 28/20**
(2180)
- 1 Not anxious or depressed?
 - 2 Slightly anxious or depressed?
 - 3 Moderately anxious or depressed?
 - 4 Severely anxious or depressed?
 - 5 Or extremely anxious or depressed?
 - 8 (DO NOT READ) Don't know
 - 9 (DO NOT READ) Refused



**FOR INTERVIEWER (PN – ASKED IF US CELL PHONE SAMPLE ONLY
(Q600=5 and Q650=2)):**

INT1. DO NOT READ. Did respondent request money for using their cell phone minutes?

- 28/42 1 Yes, requested money
(2202) 2 No, did not request money – GO TO END OF INTERVIEW Q2165

(ASK CELL PHONE RESPONDENTS WHO REQUESTED FOR MONEY (INT1=1)):
We'd like to send you \$5 for your time. Can I please have your full name and a mailing address where we can send the check?

- 12/10 **Accept Incentive 1 Accept Incentive 2 Refused Incentive**
(890)

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$5 to them personally.

- 2/16.25 (96.3) [ENTER FULL NAME] – INTERVIEWER: PLEASE VERIFY
SPELLING

Note: TP(text pointers) positions are condensed positions. The data locations for other vendors can be the full position. ie. Xxx.40 (please place in additional allocated columns)

- 28/43 (TP) (2203) [ENTER MAILING ADDRESS]
28/44 (TP) (2204) [City]
28/45.2(2205.2) [State]
28/47.5(2207.5) CONFIRM ZIP from above
(VOL.) Respondent does not want the money

(IHP 2010 Q65)

BASE: ALL RESPONDENTS

Q2165. Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.

